

MRS PPG MINUTES

THURSDAY 27th February 2025 @ 19.15

Mill Road Surgery

Present:

Peter Barfield
Matt Carter (MRS)
Dr Nirmalan de Silva
Henry Fried
Marilyn Hurst
Vivienne Klimowicz
Karen Pimlott
Lara Rogers

Apologies:

Steve Essam
Simon Huggett
RM
Ellora Roy
Carolyn Taylor
Anne Turrell

1. In the absence of **(CT)** , **(MH)** chaired the meeting.
2. Katherine Kirkman, Social Prescriber is to be asked to attend our next meeting in May.
3. There being no other nominations, **(CT)** is to remain as Chair and **(MH)** to remain as Secretary
4. It was agreed that the term of office will be held for 2 years .
5. Matters arising/Action Points from previous meeting
 - All members now have NAPP password
 - Dropped kerb – ongoing
 - Amendments to PPG application form sent to **(LR)** - awaiting revised form
 - Possible storage shed ideas to be sent to **(MC)**
 - Open meeting not needed
6. Update from Surgery
 - Staffing. Currently a stable situation. A Nurse Practitioner has left and been replaced with a Paramedic Practitioner.
 - The new online Triage system has been implemented, and positive feedback has been received. There have been some technical difficulties, but these are being addressed. The system is constantly being reviewed and the cut off point for the online form to be accessible will vary each day according to capacity. There are usually 2 Clinicians daily for the triage. Phone calls to the surgery have halved. It was agreed that due to the success of the implementation ,an open meeting for patients was not necessary.
7. Health Checks are offered every 5 years. The target is 1000 per year
8. Newsletter **(PB)** has produced the latest edition, and it is ready for distribution

9. The bulbs are now showing. More troughs will be purchased for spring bedding plants.

10. A.O.B.

- A Question was asked as to whether the practice can refuse to register any more patients. 18000 approx. at the moment. It could be a breach of contract if patients were refused
- It is more difficult to monitor DNAs currently with the new system. Early appointments are given a time to attend. After that a booking link is given when a time /Clinician can be chosen
- **(VK)** mentioned wording on a notice in the surgery which needs to be altered (in appropriate)
- **(VK)** asked if prescriptions are checked against records. There is a 3-point check.

The next PPG meeting is to be held on **TUESDAY 20th May 2025 @1915 at the surgery.**

11. Action Points

- **(LR)** to send revised PPG application form to **(MH)**
- **(MC)** to seek permission to purchase storage shed and troughs

12. Agenda items for 20/05/2025

- Katherine Kirkman ,Social Prescriber
- Revised PPG Application form
- Garden Project
- Online appointment system